

## **OhioHealth**

### **Financial Assistance Policy for Medical Needs**

The mission of OhioHealth is to improve the health of those we serve. We are pleased to offer The OhioHealth Financial Assistance Program (FAP), which provides free or discounted services to eligible patients for emergency or medically necessary services. Patients seeking financial assistance must apply for the program.

#### **Eligibility**

To be eligible for the program, patients must complete a Financial Assistance Application and meet specified income-based eligibility requirements or otherwise be able to show a significant financial hardship that precludes a patient from paying for care received. Generally, patients who are eligible have a family income at or below 400% of the federal poverty guidelines and do not have another source of payment or reimbursement for the cost of care. Based upon income level, discounts range from 65% - 100% off of the patient responsibility for the care received. In no event will a patient determined to be eligible for assistance under the FAP be charged more than the amounts generally billed by the Hospital for care provided to insured patients. The FAP applies only to services billed by OhioHealth and physician services received by a patient at the Hospital from an OhioHealth-employed physician.

#### **To apply**

Free Copies of the Financial Assistance Policy and Applications for Financial Assistance may be obtained by:

- Visiting an OhioHealth main registration or emergency department desk.
- Calling OhioHealth's Customer Call Centers (phone numbers on back)
- Writing to addresses on back
- Downloading it from [www.ohiohealth.com/patients-and-visitors/paying-for-your-care/financial-assistance/](http://www.ohiohealth.com/patients-and-visitors/paying-for-your-care/financial-assistance/)

Mail completed applications to address on the back of this page or deliver it to the main registration desk at an OhioHealth hospital.

Questions regarding the Financial Assistance Policy or the Application form (including assistance completing the form) may be addressed by calling or going to one of the OhioHealth hospitals financial counselor's office (listed on the back of this page).

#### **Translations**

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Arabic.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in French.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in German.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Japanese.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Korean.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Mandarin.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Nepali.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Russian.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Somali.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Spanish.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Vietnamese.

Translated copies of the Financial Assistance Policy, this summary of the policy and the application form are available in Cambodian.

### Attachment 3

OhioHealth Facility	Where to call with questions regarding the FAP and application	Where to obtain a free copy of the FAP and financial assistance applications and send completed application	Website address to download FAP and financial assistance application	Where to go with questions or help with the financial assistance application
Riverside Methodist Hospital	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/Riverside/	OhioHealth Riverside Methodist Hospital 3535 Olentangy River Road Columbus, Ohio 43214
Grant Medical Center	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/Grant/	OhioHealth Grant Medical Center 111 South Grant Avenue Columbus, Ohio 43215
Doctors Hospital	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/Doctors/	OhioHealth Doctors Hospital 5100 West Broad Street Columbus, Ohio 43228
Grady Memorial Hospital	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/Grady/	OhioHealth Grady Memorial Hospital 561 W. Central Avenue Delaware, Ohio 43015
Dublin Methodist Hospital	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/DublinMethodist/	OhioHealth Dublin Methodist Hospital 7500 Hospital Drive Dublin, Ohio 43016
Hardin Memorial Hospital	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/HardinMemorial/	OhioHealth Hardin Memorial Hospital 921 East Franklin Street Kenton, Ohio 43326
Marion General Hospital	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/MarionGeneral/	OhioHealth Marion General Hospital 1000 McKinley Park Drive Marion, Ohio 43302
O'Bleness Hospital	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/Obleness/	OhioHealth O'Bleness Hospital 55 Hospital Drive Athens, Ohio 45701
Mansfield Hospital	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/Mansfield/	OhioHealth Mansfield Hospital 335 Glessner Avenue Mansfield, Ohio 44903
Shelby Hospital	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/Shelby/	OhioHealth Shelby Hospital 199 W. Main Street Shelby, Ohio 44875
Westerville Medical Campus	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/Westerville/	OhioHealth Westerville Medical Campus 260-300 Polaris Parkway Westerville, Ohio 43082
Pickerington Medical Campus	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/Pickerington/	OhioHealth Pickerington Medical Campus 1010-1030 Refugee Road Columbus, Ohio 43147
Physician Group (OPG)	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/	Go to any of the locations on this list
Urgent Care Centers	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/	Go to any of the locations on this list
Marion Area Physicians	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/	Go to any of the locations on this list
Home Health Care	614-566-1505	OhioHealth L-4312 Columbus, OH 43260	OhioHealth.com/	Go to any of the locations on this list